

Where is service available?

Service is available in the Smith Center city limits.

What does it cost to ride?

The cost per one-way ride is \$ 1.00. A trip is defined by the Kansas Department of Transportation as any time an individual gets on and off the vehicle. An example of one trip would be from your home to the grocery. To return from the grocery store to your home would be another trip.

Discount van passes are available when rides are purchased in increments of 10. 10 rides = \$ 7.50; 20 rides = \$ 15.00; 30 rides for \$ 22.50 and 40 rides for \$ 30.00.

When do I need to be ready to go?

Because of the time restraints, all riders must be ready to board the van and depart within 5 minutes of the arrival of the van. In order to provide rides to as many individuals as possible, the driver may arrive 10 minutes prior to the scheduled pickup time or 5 minutes after. When scheduling your ride please keep this in mind.

Who can ride?

Everyone is eligible to utilize this service. Children under the age of 5 years old must be accompanied by an adult. As per Kansas law those children 4 years old and younger or less than 40 pounds in weight must utilize a child's safety car seat. The car seat will be provided by the adult accompanying the child.

How do I get a ride?

Call 620-7526 to reserve your ride. You may schedule your ride anytime between the hours of 8 a.m. and 4 p.m. Riders are encouraged to reserve their ride as early as possible to insure their scheduling needs can be met. Smith Center's Public Transportation will make every attempt to arrive at the scheduled time.

What are the safety requirements?

The vehicle must come to a complete stop before entering or exiting.

All occupants are required to fasten their seat belts and not unfasten

them until the vehicle has come to a complete stop.

Those who utilize a wheelchair or are unable to care for themselves due to mental or physical disabilities are required to be accompanied by an adult attendant. The working attendant will be charged for the ride.

The use of tobacco products, eating or drinking by riders is not allowed in the vehicle. When occupying the vehicle, the consumption of alcoholic beverages and/or the use of drugs that may affect judgment or alertness are prohibited.

Riders are responsible for the safekeeping of personal items.

Riders shall refrain from excessive loudness or unnecessary distractions.

No individual receiving services shall be allowed to operate or service the vehicle.

Can I take packages with me?

Riders are asked to limit the packages they carry on the van to what they can carry themselves if possible. A driver may provide

assistance in carrying in one load of packages or groceries, etc. to and from the bus. However the driver is not expected to either assist or put the packages or its contents away for the rider nor is the driver expected to run errands for riders.

Can the driver wait for me while I run errand?

Drivers may have other riders to pickup so the driver will drop you off and then pick you up as quickly as possible from locations such as the bank or post office.

Is there a policy concerning passenger relations and grievances?

Passengers who are chronically inconsiderate or abusive to other riders or to the driver will be reported and disciplinary action may occur. Depending on the situation, a warning may be issued or riding privileges may be restricted or terminated.

The Smith Center Public Transportation Program is dedicated to providing the best transportation service possible to its passengers. If you have comments concerning this program or the

operation policies please notify the City Clerk's Office, in writing, and be sure to include your name, address and telephone number.

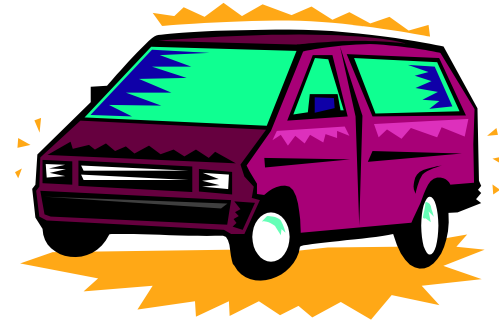
Complete copies of the Smith Center General Transportation Program policies are available by contacting the Smith Center City Clerk's Office, 119 West Court, Smith Center, Kansas.

Rides are first come first served.

The City of Smith Center operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been mistreated by any unlawful discriminatory practice under Title VI may file a complaint with the City of Smith Center.

For more information on the City of Smith Center's civil rights program, and the procedures to file a complaint, contact the City Office at (785) 282-3812 or by email cityofsc@ruraltel.net A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey., SE, Washington, D.C. 20590

**SMITH CENTER
PUBLIC
TRANSPORTATION**



**Operated by the
City of Smith Center**

Hours of Operation

**Monday thru Friday
8:00 a.m. to 4:00 p.m.**

Except for Holidays

**For Ride Reservations
please call
620-7526 between the
hours of 8:00 a.m. and 4:00
p.m.**

***This project is funded in part by
the KDOT Public Transportation
Program***